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Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Sheet

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of

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Attorney Docket Number

Complete if Known

Application Number Unknown; filed herewith

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First Named Inventor John H. Thomas

Group Art Unit Unassigned

Examiner Name Unassigned

Attorney Docket Number 7320-223

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Application of Cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (If known)			
		5,377,354	12/27/1994	Scannell et al.	
		5,717,742	02/10/1998	Hyde-Thomson	
		5,796,394	08/18/1998	Wicks et al.	
		5,870,549	02/09/1999	Bobo, II	
		5,917,489	06/29/1999	Thurlow et al.	
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		5,951,638	09/14/1999	Hoss et al.	
		5,999,967	12/17/1999	Sundsted	
		6,073,165	06/06/2000	Narasimhan et al.	
		6,301,608 B1	10/09/2001	Rochkind	

Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Application of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (If known)				
		NON-PATENT PUBLICATIONS:				
		Interactive Intelligence "Truly Unified Messaging" White Paper by Matt Taylor, June 2, 1997				
		Interactive Intelligence "Service Interaction Center™ Technical Overview" White Paper by Dr. Donald E. Brown, October 24, 2000				

Examiner Signature

Date Considered

4/22/2003

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